

Case Study: Devon and Cornwall Police



Devon and Cornwall Police is the territorial police service responsible for policing the counties of Devon and Cornwall, including the unitary authority areas of Plymouth and Torbay, and the independently administered authority of the Isles of Scilly.

Devon and Cornwall Police use the Police Driver Risk Index™, alongside the DriverMetrics® coaching methodology, to work with drivers that have been involved in a collision.

Once an officer is identified as requiring a coaching intervention, they are invited for an initial conversation with the Learning and Development Team. At this point, the driver is asked to complete the Police Driver Risk Index™. The Police Driver Risk Index™ is an online driver risk assessment that is proven to identify the specific behaviours that increase the risk of driving a police vehicle. It takes less than 20 minutes to complete, with each driver and instructor receiving a detailed report.



Devon & Cornwall Police



Devon and Cornwall Police driving instructors have attended the DriverMetrics® Coaching Programme, which enables them to interpret Police Driver Risk Index™ reports to an advanced level and to devise a coaching goals programme based on their findings. At Devon and Cornwall, there is a particular emphasis on addressing high risk areas and investigating the feelings and emotions of the officer at the time of the incident.

The driver is asked to regularly complete a log book, helping them to reflect on and address the issues that the Police Driver Risk Index™ and coaching conversation indicate require improvement. The Learning and Development Team stays in contact with the officer for a period of up to six months. During this time, further conversations take place around the log book reflections, and driving instructors periodically check telematics data.

Once sufficient progress is made, ownership passes to the drivers supervisory officer, which provides them with an ongoing point of contact for their reflective practice.

“We find the Police Driver Risk Index™ to be highly effective and it is a key element in our coaching programme. It enables us to form a view of the driver from the outset, helping us to understand why an incident occurred from an objective perspective and to target our coaching conversations”

Matt Bowden,
Driving Instructor, Learning and Development



Devon & Cornwall Police

Contact Us

T: 01234 436221
E: contact@drivermetrics.com
www.drivermetrics.com

developed at 